



Information Technology @ Saint Mary's College

A Message from the Associate Director of Technology Support Services and the Department of Information Technology

ResNet Computer Specifications

Recommended for Macs:

- macOS version 10.12 or later
- Intel Core 2 Duo processor (includes older MacBooks and MacBook Pros)
or an Intel i5/i7 processor (includes current MacBook Airs and MacBook Pros)
- 4GB RAM or more
- 256GB hard drive or larger
- 802.11 n/ac wireless network capability
- Microsoft Office 2016 or 2019

Recommended for Windows:

- Windows 10 Pro
or Windows 10 Home
or Windows 8
or Windows 8 Pro
- 2GHz processor or greater, 2-core
- 4GB RAM or more
- 256GB hard drive or larger
- 802.11 n/ac wireless network capability
- Microsoft Office 2016 or 2019

Information for Devices:

All televisions, Apple TVs, and gaming stations must be connected via Ethernet for Internet access.

What about tablets and phones?

Devices such as Apple's iPad and Amazon's Fire tablets should be viewed as complements to a student's computer, rather than a replacement.

ResNet provides basic support for iOS devices (including Apple's iPad and iPhone), including assistance with issues involving connecting to the BelleNet wireless network and setting up the device to access Saint Mary's e-mail.

Summer 2020

Technology resources have become an integral part of higher education, and students at Saint Mary's College have access to a wide variety of technology resources and support. ResNet refers to the team that provides technology support to students at Saint Mary's College. ResNet support is available to assist any student who requests our help with technology during the academic year.

Our ResNet website at www.saintmarys.edu/resnet will provide you with all of the computing information a student needs about our campus network. Our *2020/2021 Student's Guide to Bringing a Computer to Saint Mary's College* is available for download on the website - it will be very useful as you select a computer that will be an important academic and personal tool over the next four years. ResNet can also address your individual questions about what type of computer will best meet your personal and academic needs. The guide includes a list of frequently asked questions and answers to assist you with your search for the computer that best fits your needs. ResNet can also address your individual questions about what type of computer will best meet your personal and academic needs.

ResNet has computer recommendations for specific Apple and Lenovo computer models for Saint Mary's students. We are recommending specific configurations of the MacBook Pro and MacBook Air models from Apple, and specific configurations of ThinkPad models from Lenovo. You can order our recommended computers online from links on our ResNet website and benefit the College at the same time. Details are available on the ResNet website and on our computer recommendation flyers.

Beginning Wednesday, August 5, 2020, Saint Mary's College will offer Microsoft Office 365 ProPlus for Students for free to our incoming students. Office 365 ProPlus includes full versions of Office 2019 for Mac and Windows to be downloaded and installed on students' personally-owned computers. Versions of Microsoft Office for mobile devices are also included with Office 365 ProPlus. After a license has been assigned, a Saint Mary's student can install Office 365 ProPlus software on up to five personally-owned computers and five personally-owned mobile devices. Students can obtain a license for Microsoft Office 365 ProPlus for Students from the ResNet Office. Details for the process this fall will be sent to students via e-mail during the last week of July. The software can then be downloaded directly from Microsoft.

To Contact ResNet During the Summer:
resnet@saintmarys.edu
574-284-5319
www.saintmarys.edu/resnet

ResNet at Saint Mary's College provides:

- 🔊 Wired and wireless network and Internet connections for every student living in the residence halls.
- 🔊 802.11n/ac wireless network and Internet access in all of the residence halls.
- 🔊 Detailed instructions for connecting to the campus network.
- 🔊 Free virus protection software for your personal computer (Bitdefender security software for Windows and macOS).
- 🔊 Free licenses of Microsoft Office 365 ProPlus for Students (includes Word, Excel, and PowerPoint). Office 365 ProPlus offers full versions of current Microsoft Office software that can be installed on students' personally-owned computers and mobile devices.
- 🔊 ResNet Computer Consultants (RCCs) who are available to assist with connecting your computer to the network and other basic technology questions. RCCs will also assist students with the removal of malware infecting their computers.
- 🔊 The ResNet Office and the ResNet Helpline, which are staffed in the afternoons and evenings by ResNet Computer Consultants (RCCs) six days a week for immediate troubleshooting assistance. No appointments are necessary.

Saint Mary's College and Information Technology also provide students with:

- 🔊 A Saint Mary's e-mail account that is accessible from computers (and many mobile devices) with access to the Internet.
- 🔊 Access to Google's G Suite for Education for communication and collaboration tools, with unlimited cloud storage for e-mail and Google Drive.
- 🔊 Disk space on our network (referred to as a "personal network drive"), where students can save their files. This space is accessible from any networked computer on campus, eliminating the need to carry flash drives or other media across campus from computer to computer. This network space is also backed up by Information Technology every night, which makes it a secure place for important papers and other files.
- 🔊 Wireless network and Internet access in all of our academic buildings (including classrooms).
- 🔊 Over 300 computers in our campus computer clusters - areas with networked Mac and Windows computers that have many popular and course-specific software packages installed on them. Any Saint Mary's student can use the computers in the clusters, and there are clusters available in the library, classroom buildings, and each residence hall. Many of these computers are available twenty-four hours a day, seven days a week. Even if they own a personal computer, students will often work in the computer clusters because of the software and hardware available. The clusters also provide a study space away from the distractions of a residence hall room.

Both Mac and Windows computers can be connected to our network if they meet the requirements listed in our *Student's Guide to Bringing a Computer to Saint Mary's College*, and both are equally supported on campus. Approximately 72% of students on ResNet had a Mac and 28% had a computer running Windows during the 2019/2020 academic year.

Computers with unsupported operating systems will be unable to receive technical assistance from ResNet, and may not be able to connect to the BelleNet network in the residence halls, access Saint Mary's e-mail, or use features of Google's G Suite for Education. Netbooks (including Chromebooks), low-end computers, and older computers could be affected. These computers typically are also unable to install Microsoft Office, Respondus LockDown Browser, and other necessary course-related software.

ResNet is unable to perform hardware repairs for students, regardless of the brand or model of device.

If you have questions about purchasing a computer for Saint Mary's College or the available technology resources for students on campus, please do not hesitate to contact me for assistance. I am looking forward to seeing you on campus this fall!

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Saint Mary's College - Notre Dame, Indiana

Incoming students interested in working as a Cluster Consultant on campus should visit fixit.saintmarys.edu/applications to review the position description and complete an application.