



# ResNet 101

## Important Info for Incoming Students



- **ResNet provides technical assistance to all students at Saint Mary's College.**
- **Please use your [saintmarys.edu](http://saintmarys.edu) address for all e-mail correspondence between you and Saint Mary's College.**
- **Do not lose your Saint Mary's network account information, including your password!** You will be using your e-mail address, username, and password for many things prior to arriving on campus. Do not share your password with anyone for any reason.
- **The ResNet website at <http://www.saintmarys.edu/resnet> will provide you with all of the computing information you need about our campus network and online resources.** Our *2019/2020 Student's Guide to Bringing a Computer to Saint Mary's College*, available on the website, will be very useful as you select a computer that will be an important academic and personal tool over the next four years.
- **We strongly recommend that you wait to purchase a computer until you receive computer purchasing information from ResNet, which will be sent out in July.** At that time we will be able to offer our computer recommendations for specific current Apple and HP models to help make your purchasing decisions easier, and you will be able to take advantage of new computer models, educational discounts, and special "Back to School" sales our vendors offer during the summer.
- **Saint Mary's College offers *Microsoft Office 365 ProPlus for Students* for free to our students.** Office 365 ProPlus offers full versions of current Microsoft Office software (including Word, Excel, and PowerPoint) that can be installed on students' personally-owned computers and mobile devices. Don't spend money on this software - you can get a copy for free beginning Thursday, August 22, 2019.
- **Saint Mary's College provides Bitdefender security software for free to our students.** Don't spend money on security/virus/malware protection software - you can get a copy for free beginning Thursday, August 22, 2019.

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### Questions? Contact ResNet!

resnet@saintmarys.edu  
574-284-5319

<http://www.saintmarys.edu/resnet>

## ResNet Computer Specifications for 2019/2020

### Recommended for Macs:

- Mac OS X version 10.12 or later
- Intel Core 2 Duo processor (includes older MacBooks and MacBook Pros) **or** an Intel i5/i7 processor (includes current MacBook Airs and MacBook Pros)
- 4GB RAM or more
- 256GB hard drive or larger
- Microsoft Office 2016 or 2019

### Recommended for Windows:

- Windows 10 Pro **or** Windows 10 Home **or** Windows 8 **or** Windows 8 Pro
- Intel Core 2 Duo processor **or** an Intel Core i5/i7 processor
- 4GB RAM or more
- 256GB hard drive or larger
- Microsoft Office 2016 or 2019

### Recommended For All:

- 802.11 b/g/n/ac compatible wireless network access capability
- 10/100/1000 Base-T Ethernet (built-in or adapter)
- Ethernet cable (RJ-45 connector)

**Our ResNet website at <http://www.saintmarys.edu/resnet> will provide you with all of the computing information a student needs about our campus network.** Our *2019/2020 Student's Guide to Bringing a Computer to Saint Mary's College* is available for download on the website - it will be very useful as you select a computer that will be an important academic and personal tool over the next four years. ResNet can also address your individual questions about what type of computer will best meet your personal and academic needs. The guide includes a list of frequently asked questions and answers to assist you with your search for the computer that best fits your needs. ResNet can also address your individual questions about what type of computer will best meet your personal and academic needs.

Both Mac and Windows computers can be connected to our network if they meet the requirements listed in our *Student's Guide to Bringing a Computer to Saint Mary's College*, and both are equally supported on campus. Approximately 70% of students on ResNet had a Mac and 30% had a computer running Windows during the 2018/2019 academic year.

Students who have computers with an unsupported operating system will be unable to receive technical assistance from ResNet. ResNet will assist students with the process of upgrading their computers' operating systems to a supported version if it is possible.

Devices such as Apple's iPad and Amazon's Kindle Fire should be viewed as complements to a student's computer, rather than a replacement. ResNet provides assistance with iOS devices (iPhones and iPads), but does not support Android devices or Chromebooks.

ResNet is unable to perform hardware repairs for students, regardless of the brand or model of device.

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If you have questions about purchasing a computer for Saint Mary's College or the available technology resources for students on campus, please do not hesitate to contact ResNet for assistance.

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