



ResNet 101

Important Info for Incoming Students



- **ResNet provides technology assistance to all students at Saint Mary's College.**
- **Please use your saintmarys.edu address for all e-mail correspondence between you and Saint Mary's College.**
- **Do not lose your Saint Mary's network account information, including your password!** You will be using your e-mail address, username, and password for many things prior to arriving on campus. Do not share your password with anyone for any reason.
- **The ResNet website at <http://www.saintmarys.edu/resnet> will provide you with all of the computing information you need about our campus network and online resources.** Our *2020/2021 Student's Guide to Bringing a Computer to Saint Mary's College*, available on the website, will be very useful as you select a computer that will be an important academic and personal tool over the next four years.
- **We strongly recommend that you wait to purchase a computer until you receive computer purchasing information from ResNet, which will be sent out in July.** At that time we will be able to offer our computer recommendations for specific current Apple and Lenovo models to help make your purchasing decisions easier, and you will be able to take advantage of new computer models, educational discounts, and special "Back to School" sales our vendors offer during the summer.
- **Saint Mary's College offers *Microsoft Office 365 ProPlus for Students* for free to our students.** Office 365 ProPlus offers full versions of current Microsoft Office software (including Word, Excel, and PowerPoint) that can be installed on students' personally-owned computers and mobile devices. Don't spend money on this software - you can request a copy for free beginning Wednesday, August 5, 2020. Details will be e-mailed to you the last week of July.
- **Saint Mary's College provides Bitdefender security software for free to our students.** Don't spend money on security/virus/malware protection software. Details will be e-mailed to you the last week of July.

Questions? Contact ResNet!

resnet@saintmarys.edu
574-284-5319

<http://www.saintmarys.edu/resnet>

ResNet Computer Specifications for 2020/2021

Recommended for Macs:

- macOS version 10.12 or later
- Intel Core 2 Duo processor (includes older MacBooks and MacBook Pros)
or an Intel i5/i7 processor (includes current MacBook Airs and MacBook Pros)
- 4GB RAM or more
- 256GB hard drive or larger
- Microsoft Office 2016 or 2019

Recommended for Windows:

- Windows 10 Pro
or Windows 10 Home
or Windows 8
or Windows 8 Pro
- 2GHz processor or greater, 2-core
- 4GB RAM or more
- 256GB hard drive or larger
- Microsoft Office 2016 or 2019

Recommended For All:

- 802.11 n/ac wireless network capability
- 10/100/1000 Base-T Ethernet (built-in or adapter)
- Ethernet cable (RJ-45 connector)
- All televisions, Apple TVs, and gaming stations must be connected via Ethernet for Internet access.

Our ResNet website at <http://www.saintmarys.edu/resnet> will provide you with all of the computing information a student needs about our campus network. Our *2020/2021 Student's Guide to Bringing a Computer to Saint Mary's College* is available for download on the website - it will be very useful as you select a computer that will be an important academic and personal tool over the next four years. ResNet can also address your individual questions about what type of computer will best meet your personal and academic needs. The guide includes a list of frequently asked questions and answers to assist you with your search for the computer that best fits your needs. ResNet can also address your individual questions about what type of computer will best meet your personal and academic needs.

Both Mac and Windows computers can be connected to our network if they meet the requirements listed in our *Student's Guide to Bringing a Computer to Saint Mary's College*, and both are equally supported on campus. Approximately 72% of students on ResNet had a Mac and 28% had a computer running Windows during the 2019/2020 academic year.

Computers with unsupported operating systems will be unable to receive technical assistance from ResNet, and may not be able to connect to the BelleNet network in the residence halls, access Saint Mary's e-mail, or use features of Google's G Suite for Education. Netbooks (including Chromebooks), low-end computers, and older computers could be affected. These computers typically are also unable to install Microsoft Office, Respondus LockDown Browser, and other necessary course-related software.

ResNet provides basic support for iOS devices (including Apple's iPad and iPhone), including assistance with issues involving connecting to the BelleNet wireless network and setting up the device to access Saint Mary's e-mail.

ResNet is unable to perform hardware repairs for students, regardless of the brand or model of device.

If you have questions about purchasing a computer for Saint Mary's College or the available technology resources for students on campus, please do not hesitate to contact ResNet for assistance.

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