



# ResNet 101

## Important Info for Incoming Students



- **ResNet provides technology assistance to all students at Saint Mary's College.**
- **Do not lose your Saint Mary's network account information, including your password!** If you do not already have your Saint Mary's network account information, please refer to the e-mail from ResNet with the subject "Saint Mary's College Network Account Information" for instructions on how to retrieve it. You will be using your e-mail address, username, and password for many things prior to arriving on campus. Do not share your password with anyone for any reason.
- **Please use your saintmarys.edu address for all e-mail correspondence between you and Saint Mary's College.**
- **The ResNet website at [www.saintmarys.edu/resnet](http://www.saintmarys.edu/resnet) will provide you with all of the computing information you need about our campus network and online resources.** Our *2021/2022 Student's Guide to Bringing a Computer to Saint Mary's College*, available on the website, will be very useful as you select a computer that will be an important academic and personal tool over the next four years.
- **We strongly recommend that you wait to purchase a computer until you receive computer purchasing information from ResNet, which will be sent out in July.** At that time we will be able to offer our computer recommendations for specific current Apple and Lenovo models to help make your purchasing decisions easier, and you will be able to take advantage of new computer models, educational discounts, and special "Back to School" sales our vendors offer during the summer.
- **Saint Mary's College offers *Microsoft Office 365 ProPlus for Students* for free to our students.** Office 365 ProPlus offers full versions of current Microsoft Office software (including Word, Excel, and PowerPoint) that can be installed on students' personally-owned computers and mobile devices. Don't spend money on this software - you can request a copy for free beginning Thursday, August 19, 2021. Details will be provided in August.
- **Saint Mary's College provides Bitdefender security software for free to our students.** Don't spend money on security/virus/malware protection software. Details will be provided in August.

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### Questions? Contact ResNet!

resnet@saintmarys.edu  
574-284-5319  
[www.saintmarys.edu/resnet](http://www.saintmarys.edu/resnet)

## ResNet Computer Specifications for 2021/2022

### Recommended for Macs:

- macOS version 10.14 or later
- Intel processor (includes recent MacBook Airs and MacBook Pro models)  
**or** Apple M1 chip
- 4GB RAM or more
- 256GB hard drive or larger
- Microsoft Office 2016 or 2019

### Recommended for Windows:

- Windows 10 Pro  
**or** Windows 10 Home  
**or** Windows 8.1 Pro  
**or** Windows 8.1
- 2GHz processor or greater, 2-core
- 4GB RAM or more
- 256GB hard drive or larger
- Microsoft Office 2016 or 2019

### Recommended For All:

- 802.11 n/ac wireless network capability
- 10/100/1000 Base-T Ethernet (built-in or adapter)
- Ethernet cable (RJ-45 connector)
- All televisions, Apple TVs, and gaming stations (PlayStation, Xbox) must be connected via Ethernet for Internet access.

**Our ResNet website at <http://www.saintmarys.edu/resnet> will provide you with all of the computing information a student needs about our campus network.** Our *2021/2022 Student's Guide to Bringing a Computer to Saint Mary's College* is available for download on the website - it will be very useful as you select a computer that will be an important academic and personal tool over the next four years. ResNet can also address your individual questions about what type of computer will best meet your personal and academic needs. The guide includes a list of frequently asked questions and answers to assist you with your search for the computer that best fits your needs. ResNet can also address your individual questions about what type of computer will best meet your personal and academic needs.

Both Mac and Windows computers can be connected to our network if they meet the requirements listed in our *Student's Guide to Bringing a Computer to Saint Mary's College*, and both are equally supported on campus. The majority of Saint Mary's students (over 70%) choose to bring a Mac computer to campus.

Google Chromebooks are not supported by ResNet, and a Chromebook will not meet a student's academic needs at Saint Mary's College. Chromebooks may have difficulties connecting to the network, and ResNet cannot provide any technical assistance if problems arise. Chromebooks are also unable to have most course-related software installed, including Microsoft Office and Respondus LockDown Browser. Computers with other unsupported operating systems will also be unable to receive technical assistance from ResNet.

ResNet provides basic support for iOS devices (including Apple's iPad and iPhone), including assistance with issues involving connecting to the BelleNet wireless network and setting up the device to access Saint Mary's e-mail.

ResNet is unable to perform hardware repairs for students, regardless of the brand or model of device.

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If you have questions about purchasing a computer for Saint Mary's College or the available technology resources for students on campus, please do not hesitate to contact ResNet for assistance.

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