# ResNet @ Saint Mary's College

www.saintmarys.edu/resnet

# If you have questions, please contact ResNet for assistance.

- ResNet Helpline: 574-284-5319
- ResNet E-mail: resnet@saintmarys.edu
- ResNet Office: 011 Cushwa-Leighton Library
- ResNet Website: www.saintmarys.edu/resnet
- ResNet FAQ: www.saintmarys.edu/resnet/resnetfaq
- ResNet Problem Report Form: fixit.saintmarys.edu

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Do you have an Internet-capable device (television, streaming media device, Apple TV, game console, personal digital assistant) that you would like to connect to the Internet? Here are the simple steps to get it online:

1. Connect your device to the DeviceNet wireless network or physically connect your device via an Ethernet cable to the Aruba wireless access point in your residence hall room.
2. Complete a ResNet Problem Report Form at fixit.saintmarys.edu.
3. For the Request Type, select *DeviceNet registration request for device without a web browser (TV, game console)*.
4. In the appropriate fields, provide the following information:
    - The type of device you would like registered, including the brand, model, and what it is (e.g., Vizio smart television, Amazon Echo Dot, Apple TV, Nintendo Switch, etc.)
    - The MAC address of the device you wish to have registered. The MAC address is a 12-character combination of letters and numbers that uniquely identifies your device. You can refer to the manufacturer's website for how to obtain the MAC address if you are unable to find it clearly labeled. The MAC address (also known as the Ethernet address for a wired connection, Wi-Fi address for a wireless connection) should be in the format 00:00:00:00:00:00.
    - The type of connection (wired or wireless) the device will be using.
        - Make sure that you provide the correct MAC address for the type of connection you are requesting for your device - wired (Ethernet) or wireless (Wi-Fi).
        - All televisions, Apple TVs, and gaming stations in the residence halls must be connected to DeviceNet via a wired connection (Ethernet, RJ45). Wireless network connectivity for televisions, Apple TVs, and gaming stations (Xbox, PlayStation) is not available in the residence halls.
        - We recommend that you use a wired Ethernet connection for any device that streams video (including Amazon Fire TV Sticks) to ensure the best network performance for that device and all other devices located in your residence hall room.
5. If the required information is not included in your registration request, your device's registration will be delayed until the information is provided.
6. ResNet will register the device in your name and notify you when the registration is complete.