



@ Saint Mary's College

<http://www.saintmarys.edu/resnet>

Connecting Your Computer to ResNet

Students are strongly encouraged to connect their own computers to ResNet.

The detailed instructions included in this booklet are easy to follow. We recommend that you set aside an hour of quality time to unpack your computer, read all the instructions for your computer and operating system carefully, and complete the instructions provided.

Failure to complete all of the instructions for connecting your computer to ResNet may result in a loss of network or Internet access. All computers connected to ResNet are expected to have up-to-date virus protection software, security patches, and software updates installed. Instructions for how to keep your computer protected are included in this packet. Computers that do not have up-to-date virus protection software, security patches, and other software updates installed may have their network access terminated until the problems have been corrected.

Getting Help with ResNet

If you encounter problems connecting your computer to ResNet, you can request assistance by filling out a ResNet Problem Report Form at <http://fixit.saintmarys.edu>. The form can be completed from any networked device on campus, including smartphones and the computers in the Computer Clusters.

You are encouraged to visit the ResNet Office (located on the first floor of Haggar College Center) with your laptop computer for immediate ResNet assistance. You may also contact ResNet at 574-284-5319 or resnet@saintmarys.edu. The hours for the ResNet Office are posted on the ResNet Office door and on the ResNet web site.

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If your computer is running a supported version of Windows 7, Windows 8, or Windows 8.1, please visit the ResNet Office for connection instructions.

What is ResNet?

ResNet refers to the student computer network at Saint Mary's College. There is no fee for ResNet access. ResNet at Saint Mary's College includes:

- A personal 100Mbps wired network and Internet connection for every student living in the residence halls.
- 802.11n/ac wireless network and Internet access in all of the residence halls.
- Detailed instructions for connecting to the campus network.
- Free virus protection software for your personal computer (Bitdefender security software for Windows and Mac OS X/MacOS).
- ResNet Computer Consultants (RCCs) who are available to assist with connecting your computer to the network and other basic technology questions. RCCs will also assist students with the removal of malware infecting their computers.
- The ResNet Office and the ResNet Helpline, which are staffed in the afternoons and evenings by RCCs six days a week for immediate troubleshooting assistance during the academic year. No appointments are necessary.
- Microsoft Office 365 ProPlus for Students licenses provided for free to our students. Office 365 ProPlus offers full versions of current Microsoft Office software to be downloaded and installed on students' personally-owned computers and mobile devices.

Copyright and Acceptable Computer Use

Information Technology expects all students to respect copyright and licensing restrictions on software and other digital media while using the campus network. ResNet will not provide technical support for any computer that has P2P file sharing software installed.

Saint Mary's College receives multiple cease-and-desist letters annually from copyright holders regarding students who are downloading/sharing/serving copyrighted material (music, videos, software) on our campus. If Information Technology is notified by a copyright holder that a student is offering copyrighted materials for download without permission, her ResNet network connection at will be disabled to ensure immediate compliance with the request. The student will be contacted by Student Affairs regarding the issue. The student's network connection will only be re-enabled after authorization is given by Student Affairs to Information Technology.

Information regarding the proper use of computing resources at Saint Mary's College can be found in the *Responsible Use of College Computers and the Internet @ Saint Mary's College* (<http://www.saintmarys.edu/it/policies.html>). Policies specific to ResNet or the Computer Clusters and Classrooms are also posted on the appropriate ResNet (<http://www.saintmarys.edu/resnet>) and Computer Clusters and Classrooms (<http://www.saintmarys.edu/clusters>) web pages. Inappropriate use of computing resources will be evaluated by Information Technology and/or Student Affairs and may result in a loss of computing privileges or other disciplinary action. Questions regarding acceptable computer use and copyright should be directed to resnet@saintmarys.edu.