



@ Saint Mary's College

<http://www.saintmarys.edu/resnet>

Connecting Your Computer to BelleNet

Students are strongly encouraged to connect their own computers to BelleNet.

The detailed instructions for connecting to the network are easy to follow. We recommend that you set aside an hour of quality time to unpack your computer, read all the instructions for your computer and operating system carefully, and complete the instructions provided.

Failure to complete all of the instructions for connecting your computer to BelleNet may result in significant slowness with or a loss of network or Internet access. All computers connected to BelleNet are expected to have up-to-date virus protection software, security patches, and software updates installed. Instructions for how to keep your computer protected are included in this packet. Computers that do not have up-to-date virus protection software, security patches, and other software updates installed may have their network access terminated until the problems have been corrected.

Getting Help with BelleNet

You are encouraged to contact the ResNet Office for technology assistance - 574-284-5319 or resnet@saintmarys.edu. The hours for the ResNet Office are posted on the ResNet Office door and on the ResNet website.

You can also request assistance by filling out a ResNet Problem Report Form at <http://fixit.saintmarys.edu>. The form can be completed from any networked device on campus, including smartphones and the computers in the Computer Clusters.

Mac Connection Instructions: <http://www.saintmarys.edu/resnet/mac>

Windows Connection Instructions: <http://www.saintmarys.edu/resnet/windows/>

What is ResNet?

ResNet refers to the team that provides technology support to students at Saint Mary's College. ResNet support is available to assist any student who requests our help with technology during the academic year. ResNet at Saint Mary's College includes:

- Wired and wireless network and Internet connections for every student living in the residence halls.
- 802.11n/ac wireless network and Internet access in all of the residence halls.
- Detailed instructions for connecting to the network.
- Free virus protection software for your personal computer (Bitdefender security software for Mac and Windows computers).
- Free licenses of Microsoft Office 365 ProPlus for Students (includes Word, Excel, and PowerPoint). Office 365 ProPlus offers full versions of current Microsoft Office software that can be installed on students' personally-owned computers and mobile devices.
- ResNet Computer Consultants (RCCs) who are available to assist with connecting your computer to the network and other basic technology questions. RCCs will also assist students with the removal of malware infecting their computers.
- The ResNet Office and the ResNet Helpline, which are staffed in the afternoons and evenings during the academic year by RCCs six days a week for immediate troubleshooting assistance. No appointments are necessary.

Copyright and Acceptable Computer Use

Information Technology expects all students to respect copyright and licensing restrictions on software and other digital media while using the campus network. ResNet will not provide technical support for any computer that has P2P file sharing software installed.

Saint Mary's College receives multiple cease-and-desist letters annually from copyright holders regarding students who are downloading/sharing/serving copyrighted material (music, videos, software) on our campus. If Information Technology is notified by a copyright holder that a student is offering copyrighted materials for download without permission, her BelleNet network connection at will be disabled to ensure immediate compliance with the request. The student will be contacted by Student Affairs regarding the issue. The student's network connection will only be re-enabled after authorization is given by Student Affairs to Information Technology.

Information regarding the proper use of computing resources at Saint Mary's College can be found in the *Responsible Use of College Computers and the Internet @ Saint Mary's College* (<http://www.saintmarys.edu/it/policies.html>). Policies specific to ResNet or the Computer Clusters and Classrooms are also posted on the appropriate ResNet (<http://www.saintmarys.edu/resnet>) and Computer Clusters and Classrooms (<http://www.saintmarys.edu/clusters>) web pages. Questions regarding acceptable computer use and copyright should be directed to resnet@saintmarys.edu.