ResNet @ Saint Mary's College

www.saintmarys.edu/resnet

If you have questions, please contact ResNet for assistance.

- ResNet Helpline: 574-284-5319
- ResNet E-mail: resnet@saintmarys.edu
- ResNet Office: B11 Cushwa-Leighton Library
- ResNet Website: www.saintmarys.edu/resnet
- ResNet FAQ: www.saintmarys.edu/resnet/resnetfaq
- ResNet Problem Report Form: fixit.saintmarys.edu

Do you have an Internet-capable device (television, Blu-ray/DVD player, Apple TV, game console, personal digital assistant) that you would like to connect to the Internet? Here are the simple steps to get it online:

1. Complete a ResNet Problem Report Form at http://fixit.saintmarys.edu.
2. For the Request Type, select "DeviceNet registration request for device without a web browser (TV, game console)."
3. In the appropriate fields, provide the following information:
    - the type of device you would like registered, including the brand, model, and what it is (Sony DVD player, Toshiba Blu-ray player, Samsung smart television, Apple TV, etc.)
    - The MAC address of the device you wish to have registered in your request. The MAC address is a 12-character combination of letters and numbers that uniquely identifies your device. It should be identified as such on the device or the packaging. You can refer to the manufacturer's website for how to obtain the MAC address if you are unable to find it clearly labelled. The MAC address (also known as the Ethernet address for a wired connection, Wi-Fi address for a wireless connection) should be in the format 00:00:00:00:00:00. Make sure that you provide the correct MAC address for the type of connection you are requesting for your device - wired (Ethernet) or wireless (Wi-Fi).
    - the connection (wired or wireless) the device will be using.
        - All televisions, Apple TVs, and gaming stations in the residence halls must be connected to DeviceNet via a wired connection (Ethernet, RJ45). Wireless network connectivity for televisions, Apple TVs, and gaming stations (Xbox, PlayStation) is not available in the residence halls.
        - We recommend that you use a wired Ethernet connection for any device that streams video (including Amazon Fire TV Sticks) to ensure the best network performance for that device and all other devices located in your residence hall room.
4. If the required information in the step above is not included in your registration request, your device's registration will be delayed until the information is provided.
5. ResNet will register the device in your name and notify you when the registration is complete.